

Flow Series Data

Under the EU Data Act, the Flow Series phone gimbal models that are connected products are as follows:

No.	Model
1	Flow 2 Pro
2	Flow 2
3	Flow Pro
4	Flow

The data collected by Flow Series phone gimbals may vary by version and model. For details, please refer to the product User Manual and the User Service Agreement. In general, the product data and related service data processed by the Flow Series phone gimbals are as follows.

1. Product Data

This product acquires, generates, or collects data related to its performance, usage, and surrounding environment during use. This data is used to record the gimbal's 3-axis stabilization and follow-shot (tracking) status, smart tracking functions, gimbal rotation movements for panoramic shooting, and stabilization modes; and to reflect the device's power level, battery life, and operating status to ensure stable operation and facilitate troubleshooting.

Data	Type of Data	Format	Estimated Volume	Capable of Generating Data Continuously and in Real-Time	Where the Data Is Stored	Duration of Data Retention	How the User May Access the Data	How the User May Retrieve the Data	How the User May Erase the Data
Battery Level	Device Status Data	Battery remaining level segments	~4 B	Yes	Device (local)	Real-time update	Device – Battery Level Indicator	Screenshot or transcription of the interface	Not applicable (real-time transient status; not persistently stored; no deletion required)
Charging Status	Device Status Data	Enum	~1 B	Yes	Device (local)	Real-time update	Device – Battery Level Indicator	Screenshot or transcription of the interface	Not applicable (real-time transient status; no deletion required)
Wi-Fi Connection Status	Connection Status Data	Boolean	~1 B	Yes	Device (local)	Real-time update	Insta360 App	Screenshot or transcription of the interface	Not applicable (real-time transient status; no deletion required)
Bluetooth Connection Status	Connection Status Data	Boolean	~1 B	Yes	Device (local)	Real-time update	Insta360 App	Screenshot or transcription of the interface	Not applicable (real-time transient status; no deletion required)
Gimbal	Gimbal	Enum	~4 B	No	Device	Until the next	Insta360	Screenshot or	Factory reset

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Follow Mode	Settings				(local)	change	App – Gimbal Settings	transcription of the interface	
NFC Pairing Information	Connection Configuration Data	String	~20 B	No	Device local / cloud	Until unpairing	Apply via email / data request form	Apply via email / data request form	Apply via email / data request form
Serial Number	Device Identification Information	String	~20 B	No	Device (local)	Product lifecycle	Device – inside the gimbal body / Insta360 App – Device	Screenshot or transcription of the interface	Not applicable (factory-hardcoded device identifier; cannot be deleted)
Model	Device Identification Information	String	~10 B	No	Device (local)	Permanently	Device – inside the gimbal body / Insta360 App – Device	Screenshot or transcription of the interface	Not applicable (factory-hardcoded device identifier; cannot be deleted)
Firmware Version	Device Identification Information	String	~10 B	No	Device (local)	Until the next update	Insta360 App	Screenshot or transcription of the	Not supported to delete separately (overwritten with

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								interface	firmware update)
Power-On/Off Timestamp	Device Status Data	Timestamp	~8 B/event	No	Device local / cloud (actively uploaded by the user)	Until memory is full and the oldest is overwritten / account lifetime	Apply via email / data request form	Apply via email / data request form	Clear local data via factory reset; the cloud copy can be deleted via email / data request form
Crash Log	Diagnostic Data	Text	~10 KB/event	No	Device local / cloud (actively uploaded by the user)	Until memory is full and the oldest is overwritten / account lifetime	Apply via email / data request form	Apply via email / data request form	Clear local data via factory reset; the cloud copy can be deleted via email / data request form
Device Log	Diagnostic Data	Text/JSON	~1 KB/event	No	Device local / cloud (actively uploaded by the user)	Until memory is full and the oldest is overwritten / account lifetime	Apply via email / data request form	Apply via email / data request form	Clear local data via factory reset; the cloud copy can be deleted via email / data request form
Device Operation Event	Diagnostic Data	JSON	~100 KB/day	No	Cloud	Account lifetime	Apply via email / data request	Apply via email / data request form	Clear local data via factory reset; the cloud copy can be deleted via

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Tracking							form		email / data request form

2. Related Service Data

When you use the companion App to configure follow-shot mode and smart tracking settings, control panoramic shooting, or perform services that affect product functionality such as firmware updates, information related to the above operations is generated during the provision of the service.

Data	Type of Data	Nature	Format	Purpose of Data Use	Estimated Volume	Collection Frequency	Capable of Generating Data Continuously and in Real-Time	Where the Data Is Stored	Duration of Data Retention	How the User May Access the Data	How the User May Retrieve the Data	How the User May Erase the Data	Whether Third Parties Will Be Allowed to Use the Data
Firmware Update Record	Device Data	Firmware update timestamp + version number + associate device serial number	JSON	Record firmware updates and ensure secure device updates	~100 B/event	Collected at each update	No	App local / cloud (actively uploaded by the user)	Permanently until deletion is requested	Apply via email / data request form	Apply via email / data request form	Apply via email / data request form	No
Device Pairing Record	Connection Record	Time / region / device type of the Insta360 App pairing with the device	JSON	Device management and after-sales	~50 B/event	Upon pairing	No	App local / cloud (actively uploaded by the user)	Until unpairing or deletion is requested	Apply via email / data request form	Apply via email / data request form	Uninstall the App to clear local data; apply via email / data request	No

Data	Type of Data	Nature	Format	Purpose of Data Use	Estimated Volume	Collection Frequency	Capable of Generating Data Continuously and in Real-Time	Where the Data Is Stored	Duration of Data Retention	How the User May Access the Data	How the User May Retrieve the Data	How the User May Erase the Data	Whether Third Parties Will Be Allowed to Use the Data
												form	
Device Activation Data	Device Data	First activation time / serial number / IP address of the device	JSON	Device management and after-sales	~100 B/event	Upon first activation	No	App local / cloud (actively uploaded by the user)	Device lifecycle	Apply via email / data request form	Apply via email / data request form	Apply via email / data request form	No
Insta360 App Operation Event Tracking	Diagnostic Data	Records of the user operating the Flow device via the App	JSON	Usage behavior analysis and product improvement	~100 KB/day	Event-driven	No	App local / cloud (actively uploaded by the user)	Until account lifetime	Apply via email / data request form	Apply via email / data request form	Uninstall the App or apply via email / data request form	No
Insta360 App Log	Diagnostic Data	Stack traces	Text	Troubleshooting	~10 KB/event	Event-driven	No	App local /	Until account	Apply via	Apply via	Uninstall the	No

Data	Type of Data	Nature	Format	Purpose of Data Use	Estimated Volume	Collection Frequency	Capable of Generating Data Continuously and in Real-Time	Where the Data Is Stored	Duration of Data Retention	How the User May Access the Data	How the User May Retrieve the Data	How the User May Erase the Data	Whether Third Parties Will Be Allowed to Use the Data
		generated when the user operates the Flow device via the App						cloud (actively uploaded by the user)	lifetime	email / data request form	email / data request form	App or apply via email / data request form	